

Company Personal Data Processing (Customer as Controller, Comcast-Masergy as Processor)

Service(s), as applicable	Nature and Scope of Processing	Data Subjects Affected (non-exhaustive)	Categories of Personal Data Processed (non-exhaustive)	Sensitive Data	Retention Period	Subprocessors
SD-WAN / Networking	<i>Applicable to All</i> Conveyance of communications. Provisioning, configuring, monitoring, reporting, and supporting the service.	<i>Applicable to All</i> Company's employees Company's contractors Company's customers Company's end-users General public	<ul style="list-style-type: none"> • Network event data • IP address • MAC address • Type or configuration of service • Authentication security tokens • Serial number • CPNI 	<i>Applicable to All</i> Unless data exporter or its users use the services to transmit or store Sensitive Personal Data, data importer does not process Sensitive Personal Data.	<i>Applicable to All</i> Comcast-Masergy will process Personal Data for the duration of the underlying Agreement pursuant to which it is providing the service(s).	Transfers to Subprocessors comprise the same categories of Data Subjects and Personal Data, and duration. The Subprocessors provide services to Comcast-Masergy in connection with delivery of Services. The current list of Subprocessors is available at business.comcast.com/privacy .
Managed Security		<ul style="list-style-type: none"> • Network event data • IP address • MAC address • Type or configuration of service • Traffic data (e.g., applianceName, tenantName, flowId, flowCookie, appld, eventType, tenantId, urlCategory, applianceId, sslSessionLog, serverAddress, domainName, proxyType, fromCountry, fromUser) 				
Unified Communications			<ul style="list-style-type: none"> • Network event data • Quality of service use • IP address • MAC address • Type or configuration of service • Service configuration information • Authentication security tokens • Location of service • Serial number • CPNI • Call detail records • Voicemail • Username and password • Authentication security tokens • Usage and activity data 			

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Service(s), as applicable	Nature and Scope of Processing	Data Subjects Affected (non-exhaustive)	Categories of Personal Data Processed (non-exhaustive)	Sensitive Data	Retention Period	Subprocessors
SD-WAN / Networking	<p>Conveyance of communications.</p> <p>Provisioning, configuring, monitoring, reporting, and supporting the service.</p>	<p>Conveyance of communications.</p> <p>Provisioning, configuring, monitoring, reporting, and supporting the service.</p>	<ul style="list-style-type: none"> • Network event data • Quality of service use • IP address • MAC address • Type or configuration of service • Authentication security tokens • Serial number • CPNI • Service configuration information • Application usage and activity data • Location of service 	<p>Unless data exporter or its users use the services to transmit or store Sensitive Personal Data, data importer does not process Sensitive Personal Data.</p>	<p>Comcast-Masergy will process Personal Data for the duration of the underlying Agreement pursuant to which it is providing the service(s).</p>	<p><i>Not Applicable</i></p>
All Services	U.S. customer account management and customer service.	Company's employees Company's contractors	<ul style="list-style-type: none"> • First and last name • Business email address • Business phone number 	<p><i>Applicable to All</i></p> <p>None</p>	<p><i>Applicable to All</i></p> <p>Comcast-Masergy will process Personal Data for as long as necessary based on business and legal requirements, including after customer no longer subscribes to the Services.</p>	<p><i>Not Applicable</i></p>
	Non-U.S. location connectivity and hardware install / configuration.		<ul style="list-style-type: none"> • First and last name • Business email address • Business phone number • Business service address 			
	Enterprise Access Customer (EAC) Registration.		<ul style="list-style-type: none"> • First and last name • Email address • Password • Mobile telephone number • Job title 			

(continued on next page)

SCCs Annex A – Details of the Transfer; Annex I of the SCCs

Module	Module 1: Customer as Controller, Comcast-Masergy as Controller Module 2: Customer as Controller, Comcast-Masergy as Processor
Data exporter	The Customer as specified within the underlying Agreement.
Data importer(s)	The entity referred to as Comcast within the underlying Agreement.
Nature and Purpose of the Processing	Please see Appendix 1.
Data Subjects Affected	Please see Appendix 1.
Categories of Personal Data Processed	Please see Appendix 1.
Frequency of the transfer	Continuous
Period for which the Personal Data will be Retained	Please see Appendix 1.
For Transfers to Subprocessors, Subject Matter, Nature and Duration of the Processing	Please see Appendix 1.
Competent supervisory authority	It is the competent supervisory authority/ies in accordance with Clause 13 with responsibility for ensuring compliance by the data exporter.